

Background

On Dec. 22, 2021, Carestream Dental announced that it entered into an agreement to sell the Scanning Technology business to Envista Holding Corporation (“Envista”), a leading global dental company. The transaction is anticipated to close on April 20, 2022, subject to legal and regulatory requirements.

The Scanning Technology business is composed of the intraoral scanner equipment (CS 3600, CS 3700, CS 3800) and related software (CS ScanFlow, CS Model+, CS Quick Connect and CS IOS Fleet Portal). The imaging technology, clinical software and practice management software businesses are not part of the transaction and will remain with Carestream Dental.

Carestream Dental’s remaining businesses have earned attractive market positions, generate strong earnings and cash flow, and will benefit from sharper focus, as well as recent investments in innovative technologies and growth initiatives.

Carestream Dental is committed to a smooth transition of the Scanning Technology business and the continued success of its remaining businesses. Customers should contact their sales representative or Carestream Dental support with questions.

Frequently Asked Questions (FAQs)

1. When do you anticipate the deal closing?

Subject to legal and regulatory requirements, we have targeted a close date of Wednesday, April 20, 2022.

2. What types of products does the Scanning Technology business sell?

The Scanning Technology business is composed of the intraoral scanner equipment (CS 3600, CS 3700, CS 3800) and related software (CS ScanFlow, CS Model+, CS Quick Connect and CS IOS Fleet Portal).

3. Will Carestream Dental continue to sell any devices from the Scanning Technology portfolio?

Carestream Dental will transfer products, services and accessories related to the sale to Envista at closing. We will continue to provide some products on a limited basis in some geographies as a transition service due to contractual or regulatory requirements.

4. Are you anticipating any disruption in services during this transition?

We continue to work closely with Envista to ensure the preparation and change in ownership creates minimal disruption to services. We will be communicating as often as possible to keep our customers informed of any upcoming changes. We will be limiting some services just prior to the transition date in order to provide a smooth transfer of inventory and services.

- 5. Are there key milestones or dates that customers should consider or keep in mind?**
Yes. The following dates should be noted so that customers can plan accordingly.

Key Dates:

Wednesday, April 13

- Orders for Intraoral Scanners, parts and accessories will be cut off at end of day local time

Thursday, April 14

- Carestream Dental will close outbound shipments at end of day local time

Tuesday, April 19

- Any recurring fees associated with your account and the scanning business will continue to be invoiced through April 19.
- All Carestream Dental invoices should continue to be paid via your normal process
- Refurb depots will remain operational until 12:00pm EDT (U.S)
- Service and support will remain operational until close of business local time

Wednesday, April 20

- Envista will provide distribution of scanning products to most customers around the world
- Existing support and warranty obligations will be assigned to and assumed by Envista, and Envista will be your contact for any support or warranty requests going forward.
- A small subset of customers may receive distribution from Carestream Dental for several months after the close date. We will notify you by early April of these or other exceptions.

- 6. Who do I contact at Envista for scanning products including sales, support and service after the close date?**

Carestream Dental is working closely with Envista to update customers on who to contact for more information. Additional details will be provided as they become available.

- 7. Are there any other details available at this time?**

We continue to work with Envista on specific details and will update our customers in the coming weeks as we learn and know more.

- 8. How will this impact CSI and CS Connect?**

Carestream Dental will be provided a special license to Envista for use of IOS and will maintain interoperability for existing customers. We know this is important to your current workflows and processes and will continue to connect your entire imaging portfolio.

- 9. What if I have other questions that have not been covered or shared in this FAQ?**

Customers should contact their sales representative or Carestream Dental support with questions.